THREEWAYS SURGERY

Protecting and using Patient Information

Everyone working for the NHS has a legal duty to keep all Information Confidential. We only ever use or pass information about you if there is a genuine need and for your and everyone's interest. Whenever we can we shall remove details which identify you. Anyone who receives information from us is also under legal duty to keep it confidential.

Information may be needed to train and educate clinical staff and carry out medical and other health research for the benefit of everyone.

All patient data is recorded on the Practice computer system. The policy of the Practice is that users do not duplicate patient information within paper records.

It is the policy of the Practice that any patient contact with either a clinician or an administrator is recorded in the patient's record on the clinical computer system.

Training Practice Information

Medical student placements – GP's Nurses Pharmacist Paramedics HCA's

Our practice is involved in the training of medical students. As part of this programme medical students will work in the practice and may be involved in your care. If staff would like a student to be present they will always ask for your permission before the start of the consultation. The treatment or care you receive will not be affected if you refuse to have a student present during your appointment.

It is usual for GPs to discuss patient case histories as part of their continuing medical education or for the purpose of training GPs and/or medical students. In these situations the identity of the patient concerned will not be revealed. To help with training some consultations with your doctor may be recorded on video. This is for teaching purpose only. It will only be recorded with your consent.

You will not be identified during the consultation.